

[Skip to content](#)

Manuals+

User Manuals Simplified.

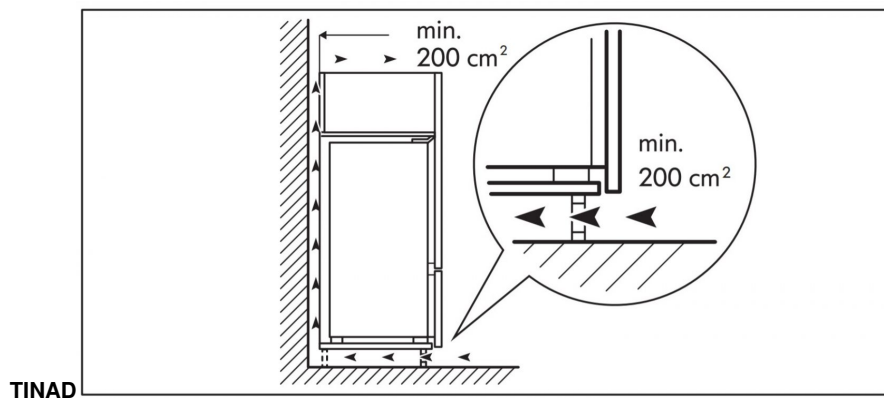


IKEA TINAD Fridge-Freezer Instruction Manual

Home » [Ikea](#) » IKEA TINAD Fridge-Freezer Instruction Manual 



Design and Quality
IKEA of Sweden




Contents [[hide](#)]

- [1 Safety Information](#)
- [2 Product description](#)
- [3 First Use](#)
- [4 Daily use](#)
- [5 What to do if ...](#)
- [6 Technical data](#)
- [7 Environmental concerns](#)
- [8 IKEA GUARANTEE](#)
- [9 File Downloads](#)
- [10 References](#)
- [11 Related Manuals](#)

Safety Information

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe this safety instruction, for inappropriate use of the appliance, or incorrect setting of controls.


SAFETY WARNINGS


 Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.


Children must not play with the appliance.


Cleaning and user maintenance must not be carried out by children without supervision. Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.


PERMITTED USE

 **CAUTION:** The appliance is not intended to be operated by means of an external switching device, such as a timer, or a separate remote-controlled system.

 This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices, and other working environments; farmhouses; by clients in hotels, motels, bed & breakfast, and other residential environments.

 This appliance is not for professional use. Do not use the appliance outdoors.

 The bulb used inside the appliance is specifically designed for domestic appliances and is not suitable for general room lighting within the home (EC Regulation 244/2009).

 The appliance is designed for operation in places where the ambient temperature comes within the following ranges, according to the climatic class given on the rating plate. The appliance may not work properly if it is left for a long time at a temperature outside the specified range.


Climatic class ambient temperatures (°C)

SN: From 10 to 32


N: From 16 to 32


ST: From 16 to 38


T: From 16 to 43


 This appliance does not contain CFCs.


The refrigerant circuit contains R600a (HC). Appliances with Isobutane (R600a): isobutane is a natural gas without environmental impact, but is flammable. Therefore, make sure the refrigerant circuit pipes are not damaged, especially when emptying the refrigerant circuit.


 **WARNING!:** Do not damage the appliance refrigerant circuit pipes.


 **WARNING!:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.


 **WARNING!:** Do not use mechanical, electric, or chemical means other than those recommended by the Manufacturer to speed up the defrost process.


 **WARNING!:** Do not use or place electrical devices inside the appliance compartments if they are not of the type expressly authorized by the Manufacturer.


 **WARNING!:** Ice makers and/or water dispensers not directly connected to the water supply must be filled with potable water only.


 **WARNING!:** Automatic ice-makers and/ or water dispensers must be connected to a water supply that delivers potable water only, with mains water pressure between 0.17 and 0.81 MPa (1.7 and 8.1 bar).


 Do not store explosive substances such as aerosol cans and do not place or use gasoline or other flammable materials in or near the appliance.

 Do not swallow the contents (non-toxic) of the ice packs (provided with some models). Do not eat ice cubes or ice lollies immediately after taking them out of the freezer since they may cause cold burns.

 For products designed to use an air filter inside an accessible fan cover, the filter must always be in position when the refrigerator is in function.


 Do not store glass containers with liquids in the freezer compartment since they may break. Do not obstruct the fan (if included) with food items. After placing the food check that the door of compartments closes properly, especially the freezer door.

 Damaged gaskets must be replaced as soon as possible.

 Use the refrigerator compartment only for storing fresh food and the freezer compartment only for storing frozen food, freezing fresh food, and making ice cubes.

 Avoid storing unwrapped food in direct contact with internal surfaces of the refrigerator or freezer compartments.

Appliances could have special compartments (Fresh Food Compartment, Zero Degree Box,...). Unless differently specified in the specific booklet of product, they can be removed, maintaining equivalent performances.

 C-Pentane is used as a blowing agent in the insulation foam and it is a flammable gas.

The most appropriate compartments of the appliance where specific types of food are to be stored, taking into account different temperature distribution in different compartments in the appliance, are as follows:

– Refrigerator compartment:

1. The upper area of the refrigerator compartment & door – temperature zone: Store tropical fruit, cans, drinks, eggs, sauces, pickles, butter, jam
2. Middle area of the refrigerator compartment – cool zone: Store cheese, milk, dairy food, deli food, yogurt
3. The lower area of the refrigerator compartment – coldest zone: Store cold cuts, desserts, meat and fish, cheesecake, fresh pasta, sour cream, pesto/salsa, home-cooked food, pastry cream, pudding, and cream cheese
4. Fruit & vegetable drawer at the bottom of the refrigerator compartment: Store vegetables and fruits (excluding tropical fruits)
5. Chiller compartment: Only store meat and fish in the coldest drawer

– Freezer compartment:

6. star zone (****) compartment is suitable for freezing foodstuffs from ambient temperature and for storing frozen food as the temperature is evenly distributed throughout the entire compartment.


Purchased frozen food has the storage expiration date stated on the packaging.


This date takes into account the type of food being stored and therefore this date should be respected. Fresh food should be stored for the following time periods: 1-3 months for cheese, shellfish, ice cream, ham/sausage, milk, fresh liquids; 4 months for steak or chops (beef, lamb, pork); 6 months for butter or margarine, poultry (chicken, turkey); 8-12 months for fruits (except citrus), roast meat (beef, pork, lamb), vegetables. Expiration dates on the packaging of foods in the 2-star zone must be respected.

To avoid food contamination, please observe the following:

- Opening the door for long periods can cause a significant increase in the temperature in the compartments of the appliance.
- Regularly clean surfaces that may come into contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48 h; flush the water system connected to a water supply if water has not been drawn for 5 days.
- Store raw meat and fish in suitable containers in the refrigerator, so that it does not come into contact with or drip onto other food.
- Two-star frozen food compartments are suitable for storing pre-frozen food, storing or making ice cream, and ice cubes. Do not freeze fresh food in one, two, or three-star compartments.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mold from developing inside the appliance.

INSTALLATION


 The appliance must be handled and installed by two or more persons – the risk of injury. Use protective gloves to unpack and install – the risk of cuts.


 Installation, including water supply (if any), electrical connections, and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport.


In the event of problems, contact the dealer or your nearest Aftersales Service.


Once installed, packaging waste (plastic, styrofoam parts, etc.) must be stored out of reach of children – the risk of suffocation.

The appliance must be disconnected from the power supply before any installation operation – the risk of electric shock. During installation, make sure the appliance does not damage the power cable – the risk of fire or electric shock. Only activate the appliance when the installation has been completed.

 Be careful not to damage the floors (e.g. parquet) when moving the appliance. Install the appliance on a floor or support strong enough to take its weight and in a place suitable for its size and use. Make sure the appliance is not near a heat source and that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly level using a spirit level. Wait at least two hours before switching the appliance on, to ensure that the refrigerant circuit is fully efficient.

 **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.

 **WARNING:** To avoid a hazard due to instability, positioning, or fixing of the appliance must be done in accordance with the manufacturer's instructions. It's forbidden to place the refrigerator in such a way that the metal hose of a gas stove, metal gas or water pipes, or electrical wires are in contact with the refrigerator back wall (condenser coil).

 To guarantee adequate ventilation, leave a space on both sides and above the appliance. The distance between the rear of the appliance and the wall behind the appliance should be 50 mm, to avoid access to hot surfaces. A reduction of this space will increase the energy consumption of products. Please remove the power cord from the condenser hook during installation before connecting the product to the power supply.

ELECTRICAL WARNINGS

 It must be possible to disconnect the appliance from the power supply by unplugging it if the plug is accessible, or by a multi-pole switch

installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets, or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot.

⚠ Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

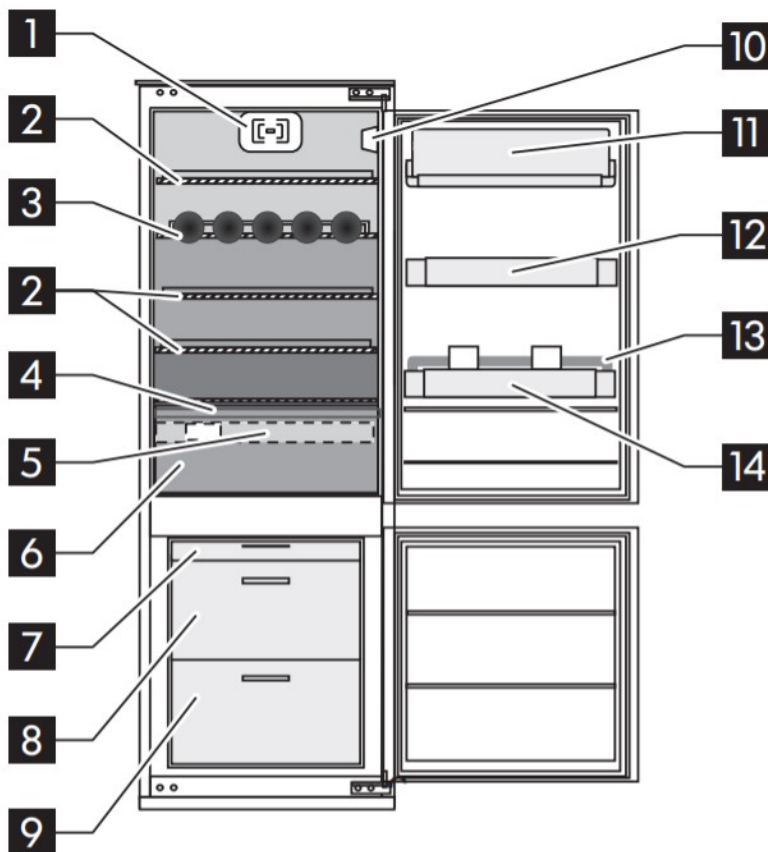
⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard – the risk of electric shock.

⚠ **WARNING:** Do not locate multiple portable socket outlets or portable power supplies at the rear of the appliance.

⚠ Feet of the product: in Fs not available; inbuilt in – the “feet are not adjustable – and the METHOD cabinet should be levelled with a spirit level.

Product description

Carefully read the operating instructions before using the appliance.



Refrigerator compartment

- | | |
|----------------------------------|---------------------------------|
| 1 Fan | 10 Control panel with LED light |
| 2 Glass shelves | 11 Dairy balcony with lid |
| 3 Bottle rack | 12 Door balcony |
| 4 Crisper Cover | 13 Bottle holder with dividers |
| 5 Sliding crisper bin Long/Short | 14 Bottle balcony |
| 6 Crisper (vegetable components) | |

- Least cold zone
- Intermediate temperature zone
- Coldest zone

Freezer Compartment

- 7 Small drawer
- 8 Big box drawer
- 9 Lower drawer

Characteristics, technical data, and images may vary according to the model.

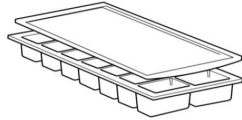
Accessories

Egg tray



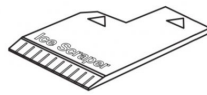
1x

Ice tray



1x

Ice scraper



1x

First Use

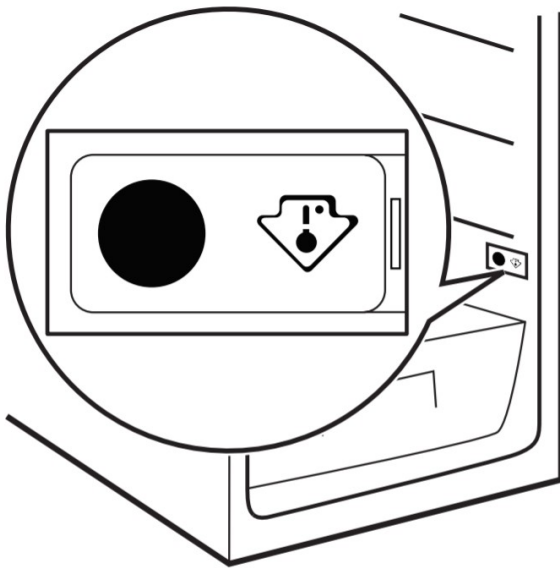
Connect the appliance to the power supply. The ideal food storage temperatures are already factory-set (intermediate).

Note: after being switched on, the appliance needs 4-5 hours in order to reach the correct temperature to store a typical volume of food. To avoid food waste, please refer to the recommended setting and storage times found in the user manual.

Important!

This appliance is sold in France.

In accordance with regulations valid in this country it must be provided with a special device (see figure) placed in the lower compartment of the fridge to indicate the coldest zone of it.



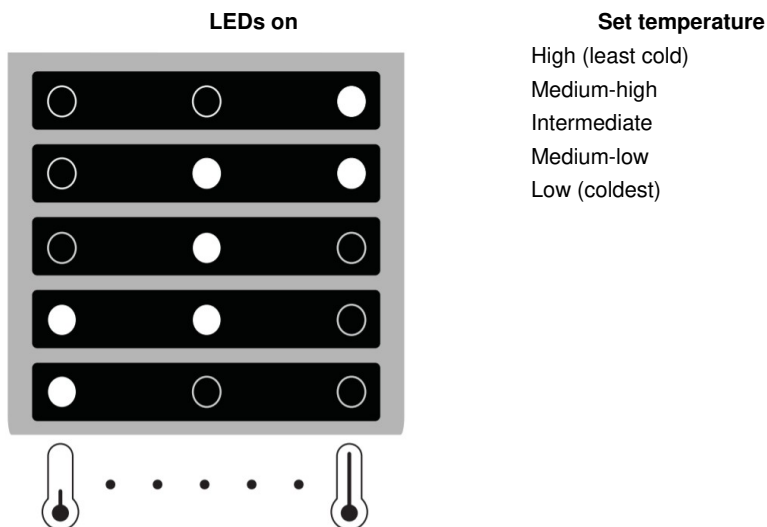
Daily use

Refrigerator and freezer operation

The appliance's refrigerator compartment features a control panel with LED lights. A different temperature can be set using the C button as shown in the figure.

The three green LED indicators to indicate the refrigerator compartment set temperature.

The following adjustments are possible:



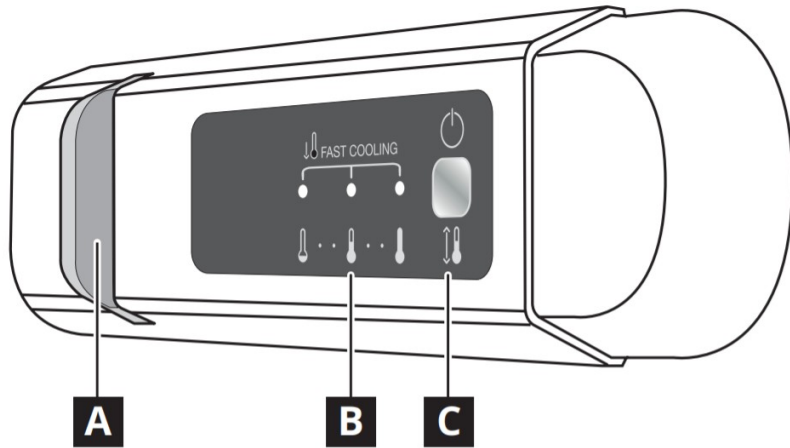
Stand-by

Press the C button for 3 seconds to deactivate the appliance (the control panel and lights remain off). Press the button again briefly to reactivate the appliance.

Note: This operation does not disconnect the appliance from the power supply.

Note: the ambient temperature, frequency of door opening, and position of the appliance can affect the temperature inside the two compartments.

These factors must be taken into account when setting the thermostat.



A Led light

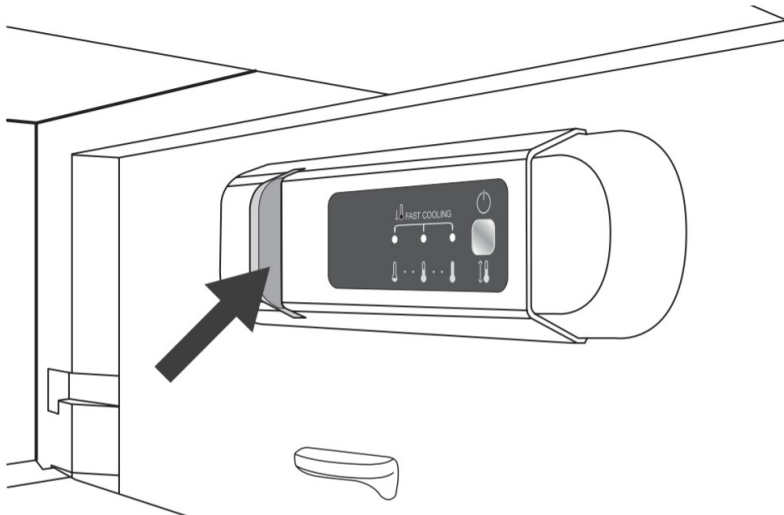
B Refrigerator compartment temperature

C Button for temperature regulation and Stand-by function

LED light

LEDs last longer than traditional light bulbs, improve internal visibility and are environmentally friendly.

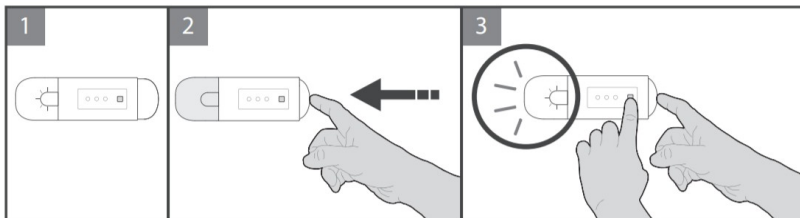
Contact the Service Centre if replacement is necessary.



Fan

The fan is pre-set to ON. You can turn the fan on/off by pressing the light button (as shown in figure 2) and at the same time the button C as shown in figure 3.

The light will flash just once if the fan is OFF, or it will flash 3 times if the fan is ON. If the ambient temperature exceeds 27°C, or if drops of water are present on the glass shelves, it is essential to have the fan on to ensure the proper preservation of the food. Deactivation of the fan allows energy consumption to be optimized.



Fast Cooling function (Fast Cooling)

To quickly cool the refrigerator compartment or 6 hours before putting a large quantity of food to be frozen in the freezer compartment, turn on the "Fast Cooling" function by repeatedly pressing the button C until the 3 icons flash green and then stay constant.

The function automatically turns off after 30 hours and the temperature returns to the previous setting when the function is turned on.

To turn the function off manually, press the button.

Note: Avoid direct contact between the fresh food and the food that is already frozen.

To optimize the freezing speed, the lower drawer can be removed and the food can be placed directly on the bottom of the compartment.

Refrigerator compartment

Defrosting of the refrigerator compartment is completely automatic.

The formation of water droplets on the rear internal wall of the refrigerator compartment indicates that automatic defrosting is underway. The defrost water automatically runs into a drain outlet and then into a container from where it evaporates.

Caution! The refrigerator accessories must not be placed in a dishwasher.

Freezer compartment

This appliance is a refrigerator with a **★***** star freezer compartment.

Packaged frozen food can be stored for a period of time indicated on the packaging.

Once defrosted, food must be used within 24 hours.

Removing the freezer drawers

Pull the drawers all the way out, lift them up and remove them.

Note: to maximize available space, the freezer compartment can also be used without the drawers inserted. Arrange the fresh food in the freezing area, leaving enough space around it to allow air to circulate freely. Avoid fresh food to come into direct contact with frozen food. After placing food in the compartment, make sure the freezer compartment door closes properly.

Load limits are determined by baskets, flaps, drawers, shelves, etc.

Make sure that these components can still close easily after loading

Making ice cubes

Fill the ice cube tray 2/3 full with water and place it in the freezer compartment. Do not use sharp or pointed instruments to detach the tray.

Helpful hints and tips

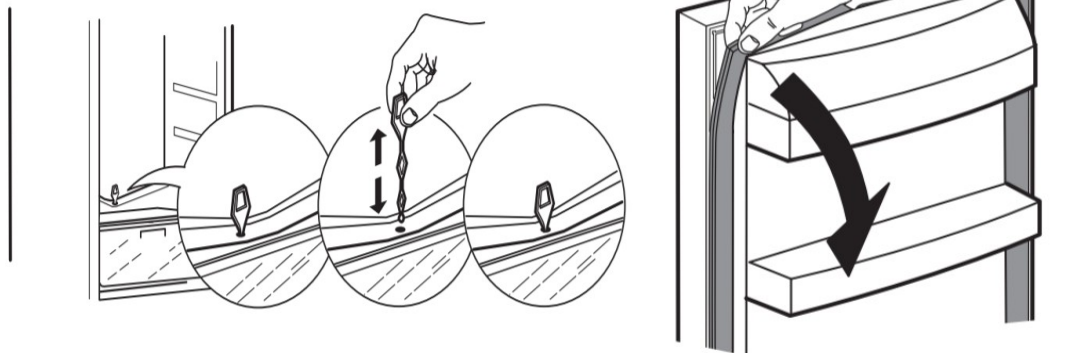
Cleaning and maintenance

Regularly clean the appliance with a cloth and a solution of hot water and neutral detergent specifically formulated for refrigerator interiors. Do not use abrasive cleaners or tools.

Use the tool provided to regularly clean the defrost water drain outlet, located on the rear wall of the refrigerator compartment near the crisper draw, in order to ensure defrost water is removed correctly (see Fig. 1).

Before servicing or cleaning the appliance, unplug it from the mains or disconnect the power supply.

Fig. 1



The push-in gasket allows it to be cleaned easily, simply removing it from its place, starting from the upper corner part as shown, and then reinserting it using the reverse procedure used to remove it.

Defrosting the freezer compartment

It is perfectly normal for ice to form. The amount of ice that forms and the rate at which it accumulates will depend on ambient temperature and humidity, and on the frequency of door opening.

Set the coldest temperature four hours before removing food from the freezer compartment, so as to extend the storage time of food during defrosting.

To defrost, switch the appliance off and remove the drawers.

Place the frozen food in a cool place.

Leave the freezer door open to allow the frost to melt.

To prevent water from leaking onto the floor during defrosting, place an absorbent cloth on the bottom of the freezer compartment and wring it out regularly.

Clean the interior of the freezer. Rinse and dry carefully.

Switch the appliance on again and place food back in the freezer compartment.

Food storage

Wrap food to protect it from any water, humidity, or condensation; this will prevent the spread of any odors in the refrigerator, while also ensuring better storage of frozen food.

Never place warm food in the freezer. Cooling hot foods before freezing saves energy and prolong the life of the appliance.

If the event of prolonged disuse

Disconnect the appliance from the power supply, remove all food, defrost and clean the appliance. Leave the doors open just enough to allow air to circulate inside the compartments.

This will prevent the formation of mold and unpleasant odors.

In the event of a power cut

Keep the doors of the appliance closed. This will allow the food to stay cold as long as possible. If food has defrosted even partially, do not re-freeze it. Consume within 24 hours.

What to do if ...

Problem	Possible causes:	Solutions:
The control panel is switched off, the appliance does not work.	There may be an appliance power supply problem.	<p>Check that:</p> <ul style="list-style-type: none"> • there is not a power outage; • the plug is properly inserted in the socket and any bipolar power switch is in the correct position (this enables the power supply to the appliance); • the household electrical system protection devices are efficient; • the power cable is not broken.
	The appliance could be in On/Stand by mode.	Turn the appliance on by briefly pressing the button  (see On/Stand-by function).
The inside light does not work	The light may need replacing. Malfunction of a technical component.	Disconnect the appliance from the power supply and contact the Technical Assistance Service if you need a replacement.
The inside light flashes.	The door alarm is active. It is activated when the refrigerator compartment door remains open for a prolonged period of time.	To stop the alarm, close the refrigerator door. On reopening the door, check the light works.
The temperature inside the compartments is not low enough.	There could be various causes (see "Solutions,."	<p>Check that:</p> <ul style="list-style-type: none"> • the doors close properly; • the appliance is not installed near a heat source; • the set temperature is adequate; • the circulation of air through the vents at the bottom of the appliance is not obstructed (see installation section).
There is water on the bottom of the refrigerator compartment.	The defrost water drain is blocked.	Clean the defrosting water drain (see section "Cleaning and Maintenance"
An excessive amount of frost in the freezer compartment.	The door to the freezer compartment is not closed properly.	<p>Check that there is nothing preventing the door from closing properly.</p> <ul style="list-style-type: none"> • Defrost the freezer compartment. • Make sure the appliance has been correctly installed.

The from the edge of the appliance that the door gaskets seal against is hot.

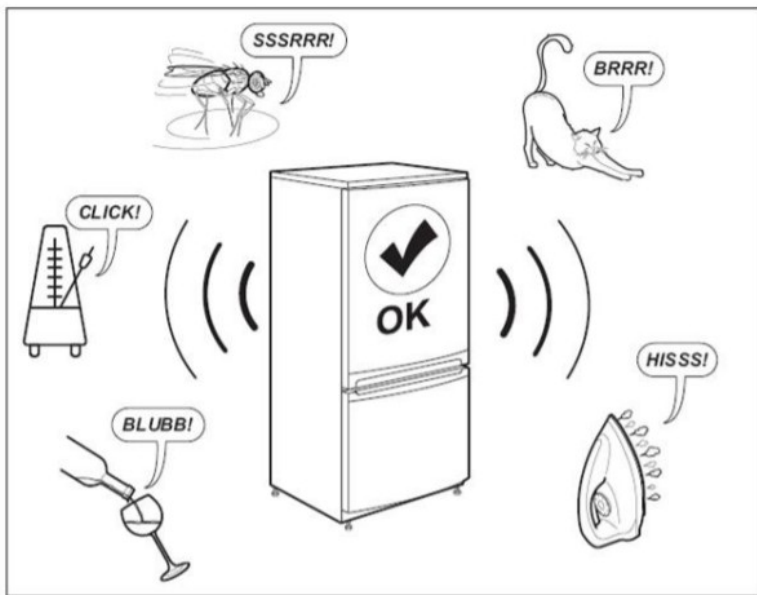
Malfunction alarm.
The alarm indicates a fault in a technical component.

No solution is necessary.

The temperature of the refrigerator compartment is too cold.

- The set temperature is too cold.
- A large amount of fresh food may have been placed in the freezer compartment.

- Try to set a less cold temperature.
- If fresh food has been placed in the freezer compartment, wait until it has fully frozen.
- Turn off the fan (if present) following the procedure described in the paragraph "FAN".



Note:

Gurgling, hissing, and humming noises from the refrigerating system are normal.

Before contacting the After-Sales Service:

Restart the appliance to see if the fault has been remedied. If it persists, switch the appliance off again and repeat the operation after an hour.

If your appliance still does not work properly after carrying out the checks listed in the troubleshooting guide and switching the appliance on again, contact the After-sales Service, clearly explaining the problem and specifying:

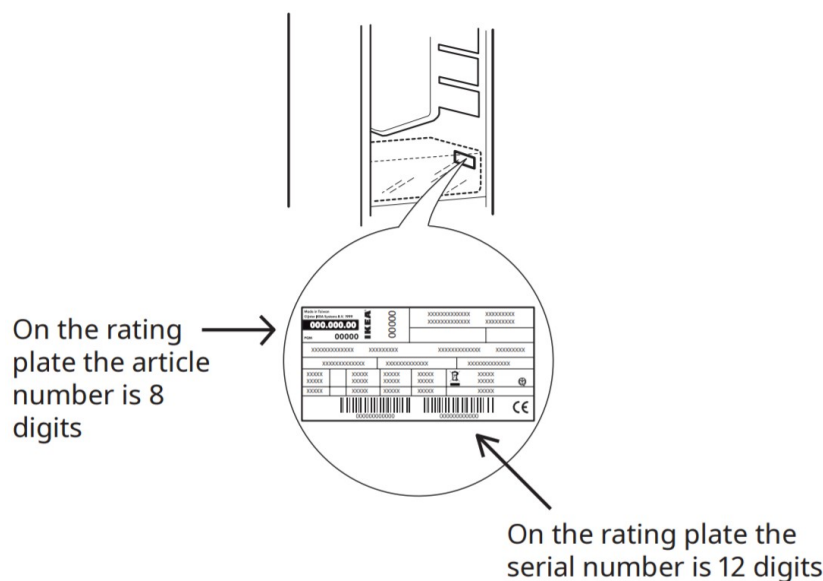
- the nature of the problem
- the model
- the type and serial number of the appliance (given on the rating plate)
- the Service number (the number after the word SERVICE on the rating plate inside the appliance).

SERVICE 0000 000 00000



Technical data

Product dimensions (mm)	TINAD
Height	1850
Width	540
Depth	545
Net Volume (l)	
Fridge	210
Freezer	79
Defrost system	
Fridge	Automatic
Freezer	Manual
Star Rating	4
Rising Time (h)	9
Freezing capacity (kg/24 h)	4
Energy consumption (kWh/Year)	225
Noise level (dint)	35
Energy class	F



The technical information is situated in the rating plate on the internal side of the appliance and in the energy label
The model information can be retrieved using the QR-Code reported in the energy label. The label also includes the model identifier that can be used to consult the portal of the registry at <https://eprel.ec.europa.eu>

Environmental concerns

⚠️WARNING: Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation. To avoid the risk of personal injury use protective gloves (risk of laceration) and safety shoes (risk of contusion); be sure to handle by two persons (reduce load); never use steam cleaning equipment (risk of electric shock).

Non-professional repairs not authorized by the manufacturer could result in a risk to health and safety, for which the manufacturer cannot be held liable. Any defect or damage caused by non-professional repairs or maintenance will not be covered by the guarantee, the terms of which are outlined in the document delivered with the unit.

Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches, or cleansers containing petroleum products on plastic parts, interior, and door liners, or gaskets.

Do not use paper towels, scouring pads, or other harsh cleanings tools.

Disposal of packaging materials

The packaging material is 100% recyclable and is marked with the recycle symbol.




The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

Scrapping of household appliances

This appliance is manufactured with recyclable or reusable materials. Doors and lids of the refrigeration appliance should be removed before disposal in the landfill, to avoid children or animals getting trapped inside. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery, and recycling of household electrical appliances, contact your local authority, the collection service for household waste, or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.



The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

Energy-saving tips

To guarantee adequate ventilation follow installation instructions.

Insufficient ventilation on the back of the product increases energy consumption and decreases cooling efficiency.

Frequent door opening might cause an increase in energy consumption.

The internal temperature of the appliance and the Energy Consumption may be affected also by the ambient temperature, as well as the location of the appliance. Temperature settings should take into consideration these factors.

Reduce to a minimum door opening.

When thawing frozen food, place them in the refrigerator.

The low temperature of the frozen products cools the food in the refrigerator. Allow warm food and drinks to cool down before placing them in the appliance.

Positioning of the drawers, baskets, and shelves has no impact on the efficient usage of energy. Food should be placed on the shelves in such a way to ensure proper air circulation (food should not touch each other and distance between food and the rear wall should be kept).

You can increase the storage capacity of frozen food by removing baskets and, if present, Stop Frost shelves, maintaining an equivalent energy consumption.

Do not worry about the noise coming from the compressor.

This appliance has been designed, manufactured, and marketed in compliance with:

– safety objectives of the “Low Voltage” Directive 2014/35/EU (which replaces 2006/95/CE and subsequent amendments);

– the protection requirements of Directive “EMC” 2014/30/EU.



IKEA GUARANTEE

How long is the IKEA guarantee valid?

This guarantee is valid for five years from the original date of purchase of your appliance at IKEA. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance.

Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network.

What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline “What is not covered under this guarantee?” Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labor, and travel will be covered, provided that the appliance is accessible for repair without special expenditure. On these conditions the EU guidelines (No 99/44/EG) and the respective local regulations are applicable. Replaced parts become the property of IKEA.

What will IKEA do to correct the problem?

IKEA appointed Service Provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee.

If considered covered, IKEA Service Provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by a chemical or electrochemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts do not affect the normal use of the appliance, including any scratches and possible color differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery, and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings, and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician’s visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to his home or another address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer’s delivery address, then damage to the product that occurs during this delivery will be covered by IKEA.
- Cost for carrying out the initial installation of the IKEA appliance.
- However, if an IKEA appointed Service Provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the appointed Service Provider or its authorized service partner will reinstall the repaired appliance or install the replacement, if necessary.
- This does not apply within Ireland, customers should contact the local IKEA dedicated after-sales line or the appointed Service Provider for further information. **(just for GB)**

These restrictions do not apply to fault-free work carried out by a qualified specialist using our original parts in order to adapt the appliance to the

technical safety specifications of another EU country.

How country law applies

The IKEA guarantee gives you specific legal rights, which cover or exceed all the local legal demands. However these conditions do not limit in any way consumer rights described in the local legislation.

Area of validity

For appliances that are purchased in one EU country and taken to another EU country, the services will be provided in the framework of the guarantee conditions normal in the new country.

An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information.

The dedicated AFTER-SALES for IKEA appliances

Please don't hesitate to contact IKEA appointed Authorized Service Centre to:

- make a service request under this guarantee;
- ask for clarifications on the installation of the IKEA appliance in the dedicated IKEA kitchen furniture;
- ask for clarification on functions of IKEA appliances.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual before contacting us.

How to reach us if you need our service



Please refer to the last page of this manual for the full list of IKEA appointed Authorized Service Centre and relative national phone numbers.

i In order to provide you a quicker service, we recommend using the specific phone numbers listed in this manual.

Always refer to the numbers listed in the booklet of the specific appliance you need assistance with. Please also always refer to the IKEA article number (8 digit code) and 12 digit service number placed on the rating plate of your appliance.

i SAVE THE SALES RECEIPT!

It is your proof of purchase and required for the guarantee to apply. The sales receipt also reports the IKEA name and article number (8 digit code) for each of the appliances you have purchased.

Do you need extra help?

For any additional questions not related to After Sales of your appliances please contact your nearest IKEA store call center.

We recommend you read the appliance documentation carefully before contacting us.



Phone number: 2.08E+09
Rate: Local rate
Opening hours: Monday – Friday 8.00am – 6.00pm
Saturday 8.30am – 4.30pm
Sunday 9.30am – 3.30pm



Design and Quality IKEA of Sweden

© Inter IKEA Systems B.V. 2021

18535
AA-2242856-4




File Downloads

TINAD 

IKEA Instruction Manual [Download](#) [optimized]
TINAD Fridge-Freezer [Download](#)



References

-  [Møbler, boligtilbehør og inspiration til hjemmet - IKEA](#)
-  [EPREL Public website](#)
-  [IKEA.com â International homepage â IKEA IKEA](#)

Related Manuals

- [IKEA TINAD Freezer Instruction Manual](#) IKEA TINAD Freezer Safety Information Before using the appliance, read...
- [IKEA MEDGÅNG Fridge Freezer User Manual](#) MEDGÅNG Warning!...
- [IKEA SVALNA Fridge User Manual](#) SVALNA Fridge User Manual Please refer to the last page...
- [IKEA VÅLGÅNG Fridge User Manual](#) VÅLGÅNG Fridge VÅLGÅNG GB ENGLISH Please refer to the last...
- [IKEA MEDGÅNG Fridge User Manual](#) MEDGÅNG Please refer to the last page of this manual...
- [LIEBHERR Fridge Freezer Instruction Manual](#) LIEBHERR Fridge Freezer The manufacturer works constantly on the further...